

State	Consumer Complaint Contact Information	
Alabama	<p align="center">Commission on Higher Education Alabama Commission on Higher Education, PO Box 302000 Montgomery, AL 36130-2000 http://www.ache.state.al.us/Content/Departments/NRI/federal-reg.pdf</p>	<p align="center">Department of Postsecondary Education Alabama Department of Postsecondary Education, PO Box 302130 Montgomery, AL 36130-2130 http://www.accs.cc/newlicense/Complaints.aspx</p>
Alaska	<p align="center">Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505 EED.ACPE-IA@alaska.gov http://akadvantage.alaska.gov/EDUCATOR-SCHOOL/Postsecondary_Institutions/Consumer_Protection.aspx</p>	
Arizona	<p align="center">Arizona State Board for Private Postsecondary Education 1400 W. Washington Street, Room 260, Phoenix, AZ 85007 https://ppse.az.gov/complaint</p>	
Arkansas	<p align="center">Arkansas Higher Education Coordinating Board Arkansas Department of Higher Education 114 East Capitol Ave., Little Rock, AR 72201 ADHE_Info@adhe.edu http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/Delores/APPENDIX%20J%20Student%20Grievance%20complaint%20process%20%20new.pdf</p>	<p align="center">Arkansas State Board of Private Career Education 501 Woodlane, Suite 312S, Little Rock, AR 72201 sbpce@arkansas.gov http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx</p>
California	<p align="center">California Bureau of Private Postsecondary Education Approved Institutions: California Bureau for Private Postsecondary Education, PO Box 980818, W. Sacramento, CA 95798-0818 bppe@dca.ca.gov http://www.bppe.ca.gov/forms_pubs/complaint.pdf</p> <p align="center">Exempt Institutions: Attorney General's Office California Department of Justice Attn: Public Inquiry Unit PO Box 9044255 Sacramento, CA 94244-2550 http://ag.ca.gov/contact/complaint_form.php?cmplt=PL</p>	
Colorado	<p align="center">Colorado Department of Higher Education Commission on Higher Education 1560 Broadway, Suite 1600 Denver, Colorado 80202 http://highered.colorado.gov/Academics/Complaints/default.html</p>	<p align="center">Colorado Department of Higher Education Division of Private Occupational Schools 1560 Broadway, Suite 1600 Denver, Colorado 80202 http://highered.colorado.gov/DPOS/Students/complaint.html</p>

<p>Connecticut</p>	<p align="center"> Connecticut Office of Higher Education 61 Woodland Street, Hartford, CT 06105-2326 860-947-1800, info@ctdhe.org Non-degree institutions: http://ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf </p> <p align="center"> Connecticut Department of Consumer Protection 165 Capitol Avenue, Room 110, Hartford CT 06106 trade.practices@ct.gov http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPFR-2.pdf Consumer Complaint Hotline: (800) 842-2649 </p>
<p>Delaware</p>	<p align="center"> Delaware Higher Education Office John G. Townsend Building, Suite 2, Dover, DE 19901 dheo@doe.k12.de.us </p> <p align="center"> Delaware Attorney General Consumer Protection Wilmington: 820 N. French Street 5th floor Wilmington, DE 19801 consumer.protection@state.de.us </p>
<p>District of Columbia</p>	<p align="center"> District of Columbia Office of the State Superintendent of Education Education Licensure Commission 810 First Street, NE, 9th Floor, Washington, DC 20002 http://osse.dc.gov/sites/default/files/dc/sites/osse/publication/attachments/complaint_form_4_11.pdf </p>
<p>Florida</p>	<p align="center"> Florida Commission for Independent Education 325 W. Gaines Street, Suite 1414, Tallahassee, FL 32399-0400 http://www.fldoe.org/cie/complaint.asp </p>
<p>Georgia</p>	<p align="center"> Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Pl. #220, Tucker, GA 30084-5334 http://www.gnpec.org/forms/pdf%20files/ComplaintProcess.pdf </p>
<p>Hawaii</p>	<p align="center"> Hawaii Postsecondary Education Authorization Program (HPEAP) PO Box 541, Honolulu, Hawaii 96809 hpeap@dcca.hawaii.gov http://cca.hawaii.gov/hpeap/student-complaint-process/ </p>

Idaho	<p align="center">Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, PO Box 83720, Boise, ID 83720-0037</p>	
Illinois	<p align="center">Board of Higher Education Illinois Board of Higher Education 431 East Adams, 2nd Floor Springfield, Illinois 62701-1404 info@ibhe.org Institutional Complaint Hotline: (217) 557-7359</p>	
Indiana	<p align="center">Indiana Board for Proprietary Education Attn: Director of Regulatory Compliance 302 W Washington Street, Room E201 Indianapolis, IN 46204 http://www.in.gov/che/2744.htm</p>	<p align="center">Department of Workforce Development, Office of Career and Technical Schools Complaint Adjudicator DWD/Office of Career and Technical Schools 10 N. Senate Avenue, Suite 203 Indianapolis, IN 46204 http://www.in.gov/dwd/files/StudentComplaintForm.pdf</p>
Iowa	<p align="center">Iowa College Student Aid Commission 430 E. Grand Ave., 3rd floor, Des Moines, IA 50309 (877) 272-4456 Student Dispute Resolution Form: https://www.iowacollegeaid.gov/sdrf-start</p>	
Kansas	<p align="center">Kansas Board of Regents 1000 SW Jackson Street, Suite 520, Topeka, KS 66612-1368 http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf</p>	
Kentucky	<p align="center">Kentucky Council on Postsecondary Education 1024 Capital Center Dr. #320, Frankfort, KY 40601-7512 Sarah.levy@ky.gov</p> <p align="center">Office of the Attorney General Capitol Suite 118, 700 Capitol Avenue, Frankfort, KY 40601-3449 consumer.protection@ag.ky.gov http://ag.ky.gov/civil/consumerprotection/complaints/Pages/default.aspx</p>	<p align="center">Kentucky Commission on Proprietary Education Capital Plaza Tower, Room 302, 500 Mero Street, Frankfort, KY 40601-3319 http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf</p> <p align="center">Office of the Attorney General Capitol Suite 118, 700 Capitol Avenue, Frankfort, KY 40601-3449 consumer.protection@ag.ky.gov http://ag.ky.gov/civil/consumerprotection/complaints/Pages/default.aspx</p>

<p>Louisiana</p>	<p align="center">Louisiana Attorney General Office, Consumer Protection Section PO Box 94005, Baton Rouge, LA 70804 ConsumerInfo@ag.state.la.us, 1-800-351-4889, 225-326-6465 http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15</p> <p>Secondarily, complaints may also be sent to: Louisiana Board of Regents, Attn: Nancy Beall or Dr. Larry Trembly, PO Box 3677, Baton Rouge, LA 70821-3677 http://www.regentsfiles.org/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf</p>	
<p>Maine</p>	<p align="center">Maine Department of Education Deborah Friedman - Complaints 23 State House Station Augusta, ME 04333-0023</p> <p align="center">Maine Attorney General, Consumer Protection Division 6 State House Station Augusta, ME 04333 http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</p>	
<p>Maryland</p>	<p align="center">Maryland Higher Education Commission 6 North Liberty Street, 10th Floor, Baltimore, MD 21201 (410) 767-3388, http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintProcess.pdf</p> <p align="center">Office of the Attorney General, Consumer Protection Division 200 St. Paul Place, Baltimore, MD 21202 Consumer Protection Hotline: (410) 528-8662 consumer@oag.state.md.us http://www.oag.state.md.us/Consumer/complaint.htm</p>	
<p>Massachusetts</p>	<p align="center">Massachusetts Board of Higher Education One Ashburton Place Room 1401 Boston, MA 02108 http://www.mass.edu/forstudents/complaints/complaintprocess.asp</p>	<p align="center">Massachusetts Division of Professional Licensure, Office of Private Occupational School Education 1000 Washington Street Boston, MA 02118 http://www.mass.gov/ocabr/docs/dpl/complaint.pdf</p>
<p>Michigan</p>	<p align="center">Michigan Department of Licensing and Regulatory Affairs, Bureau of Commercial Services, Licensing Division Proprietary School Unit Staff 201 N. Washington Sq., Lansing, MI 48913 http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html</p>	
<p>Minnesota</p>	<p align="center">Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350, St. Paul, MN 55108-5227 http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</p>	

Mississippi	<p>Mississippi Commission on College Accreditation 3825 Ridgewood Road, Jackson, MS 39211-6453 http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</p> <p>Consumer Protection Division, Office of the Attorney General PO Box 22947, Jackson, MS 39225-2947 http://www.ago.state.ms.us/index.php/contact (email) http://www.ago.state.ms.us/wp-content/uploads/2013/08/Consumer-Complaint-Form.pdf</p>	<p>Mississippi Commission of Proprietary Schools and College Registration 3825 Ridgewood Road, Jackson, MS 39211-6453 http://www.sbcjc.cc.ms.us/pdfs/pg/PSCComplaintForm.pdf</p> <p>Consumer Protection Division, Office of the Attorney General PO Box 22947, Jackson, Mississippi 39225-2947 http://www.ago.state.ms.us/index.php/contact (email) http://www.ago.state.ms.us/wp-content/uploads/2013/08/Consumer-Complaint-Form.pdf</p>
Missouri	<p>Missouri Department of Higher Education 205 Jefferson Street, PO Box 1469, Jefferson City, MO 65102-1469, info@dhe.mo.gov Policy: http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</p>	
Montana	<p>Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201</p> <p>Montana Office of Consumer Protection 2225 11th Avenue PO Box 200151 Helena, MT 59620-0151 contactocp@mt.gov http://mus.edu/MUS-Statement-of-Complaint-Process.asp</p>	
Nebraska	<p>Nebraska Coordinating Commission for Postsecondary Education PO Box 95005, Lincoln, NE 68509-5005</p> <p>Nebraska Attorney General, Consumer Protection Division 2115 State Capitol, Lincoln, NE 68509 http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm Consumer Protection Hotline: (800) 727-6432</p>	<p>Nebraska Department of Education, Private Postsecondary Career Schools Investigations Office 301 Centennial Mall South PO Box 98987 Lincoln, NE 68509-4987 http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf</p>
Nevada	<p>Nevada Commission on Postsecondary Education 8778 S Maryland Parkway, Suite 115, Las Vegas, NV 89123 http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</p>	

<p>New Hampshire</p>	<p>New Hampshire Higher Education Commission Patricia Edes, New Hampshire Department of Education 101 Pleasant Street Concord, NH 03301 603-271-0257 Patricia.Edes@doe.nh.gov</p>	<p>New Hampshire HEC-Career School Licensing Kimberly Kenneally, NH Department of Education 101 Pleasant Street Concord, NH 03301 603-271-6443 Kimberly.Kenneally@doe.nh.gov</p>
<p>New Jersey</p>	<p>Secretary of Higher Education New Jersey Higher Education PO Box 542, Trenton, NJ 08625 nj_che@che.state.nj.us</p> <p>New Jersey Division of Consumer Affairs 124 Halsey Street, Newark, NJ 07102 http://www.nj.gov/oag/ca/complaint/ocp.pdf</p>	<p>New Jersey Department of Labor and Workforce Development Center for Occupational Employment Information Training Evaluation Unit, PO Box 057, Trenton, NJ 08625-0057 http://lwd.dol.state.nj.us/labor/forms_pdfs/coei/SAU/Conflict%20Resolution%20Questionnaire.pdf</p>
<p>New Mexico</p>	<p>New Mexico Higher Education Department 2048 Galisteo, Santa Fe, NM 87505 http://hed.state.nm.us/uploads/files/PPS/Overview/Complaint%20Form%20FY2014.doc</p>	
<p>New York</p>	<p>Office of College and University Evaluation New York Office of College and University Evaluation New York State Education Department 5 North Mezzanine, Albany, NY 12234 ocueinfo@mail.nysed.gov http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</p>	<p>New York Bureau of Proprietary School Supervision New York State Education Department 99 Washington Avenue, Room 1613 OCP, Albany, NY 12234 www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf http://www.acces.nysed.gov/bpss/students/disclos.htm</p>
<p>North Carolina</p>	<p>Board of Governors for the University of North Carolina Postsecondary Education Complaints c/o Assistant Director of Licensure and Workforce University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27515 919-962-4558, studentcomplaint@northcarolina.edu http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</p>	<p>Community College System State Board of Proprietary Schools 200 West Jones St. Raleigh, NC 27603 http://nccommunitycolleges.edu/proprietary_schools/complaints.htm</p>

<p>North Dakota</p>	<p align="center">North Dakota Department of Career and Technical Education (if institution is “authorized”) State Capitol - 15th Floor, 600 E. Boulevard Ave. Dept. 270 Bismarck, ND 58505-0610 cte@nd.gov</p> <p align="center">North Dakota Consumer Protection Division (if institution is “exempt” or not authorized) Office of Attorney General Parrell Grossman, Director, Consumer Protection Division, 701-328-5570 Gateway Professional Center, 1050 E Interstate Ave. Suite 200, Bismarck, ND 58503-5574 http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf</p>	
<p>Ohio</p>	<p align="center">Ohio Board of Regents 25 South Front Street Columbus, OH 43215-4183</p> <p align="center">Ohio Attorney General, Consumer Protection Section 30 E. Broad St., 14th Floor Columbus, OH 43215-3400 http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx</p>	<p align="center">Ohio State Board of Career Colleges and Schools 30 East Broad Street, Suite 2481 Columbus, OH 43215 http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</p>
<p>Oklahoma</p>	<p align="center">Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104 http://www.okhighered.org/current-college-students/complaints.shtml</p> <p align="center">Oklahoma Office of the Attorney General, Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street, Oklahoma City, OK 73105 http://www.oag.state.ok.us/oagweb.nsf/ccomp.html</p>	<p align="center">Oklahoma State Board of Private Vocational Schools 3700 Classen Boulevard, Suite 250 Oklahoma City, OK 73118-2864</p>
<p>Oregon</p>	<p align="center">Oregon Higher Education Coordinating Commission, ODA 775 Court St. NE, Salem, OR 97301</p> <p align="center">Oregon Attorney General Financial Fraud/Consumer Protection Section 1162 Court St. NE, Salem, OR 97301-4096 http://www.doi.state.or.us/consumer/pdf/consumer_complaint.pdf</p>	<p align="center">Oregon Department of Education, Private Career Schools Office 255 Capitol Street NE, Salem, OR 97310-0203 http://www.ode.state.or.us/search/page/?id=325</p>

<p>Pennsylvania</p>	<p align="center"> Pennsylvania Department of Education 333 Market Street, Harrisburg, PA 17126-0333 http://www.education.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474 </p> <p align="center"> Office of Attorney General, Bureau of Consumer Protection 14th Floor, Strawberry Square, Harrisburg, PA 17120 http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf </p>
<p>Rhode Island</p>	<p align="center"> Rhode Island Board of Governors for Higher Education Shepard Building, 80 Washington Street, Providence, RI 02903 </p> <p align="center"> Rhode Island Department of Attorney General, Consumer Protection Unit 150 South Main Street, Providence, RI 02903 http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf http://www.ribghe.org/8a1031912.pdf </p>
<p>South Carolina</p>	<p align="center"> South Carolina Commission on Higher Education 1122 Lady St., Suite 300 Columbia, SC 29201 803-737-3918 http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf </p>
<p>South Dakota</p>	<p align="center"> South Dakota Secretary of State Jason M. Gant State Capitol 500 East Capitol Avenue Pierre, SD 57501-5070 sdsos@state.sd.us </p> <p align="center"> South Dakota Office of Attorney General, Division of Consumer Protection 1302 E Hwy 14 Suite 3, Pierre, SD 57501-8053 http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx </p>
<p>Tennessee</p>	<p align="center"> Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243 http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf </p>

<p>Texas</p>	<p>Higher Education Coordinating Board Texas Higher Education Coordinating Board 1200 E. Anderson Lane, Austin, TX 78752 http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D</p> <p>Office of the Attorney General Consumer Protection Division PO Box 12548, Austin, TX 78711-2548 https://www.oag.state.tx.us/consumer/complaintform.pdf</p>	<p>Texas Workforce Commission Career Schools and Colleges - Room 226-T 101 East 15th Street, Austin, TX 78778-0001 http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf</p> <p>Additional complaint information is available at http://www.twc.state.tx.us/svcs/propschools/problem-school.html</p>
<p>Utah</p>	<p>Utah Division of Consumer Protection 160 East 300 South Salt Lake City, Utah 84111 consumerprotection@utah.gov http://consumerprotection.utah.gov/complaints/index.html</p>	
<p>Vermont</p>	<p>Vermont Agency of Education 120 State Street, Montpelier, VT 05620-2501 http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf</p> <p>Vermont Attorney General's Office 109 State Street, Montpelier, VT 05609-1001</p>	
<p>Virginia</p>	<p>State Council of Higher Education for Virginia 101 N. 14th St., James Monroe Building, Richmond, VA 23219 communications@schev.edu http://www.schev.edu/students/studentcomplaint.asp</p>	
<p>Washington</p>	<p>Washington Student Achievement Council 917 Lakeridge Way, PO Box 43430 Olympia, WA 98504-3430 dainfo@wsac.wa.gov http://wsac.wa.gov/protecting-education-consumers</p>	<p>Washington Workforce Training and Education Coordinating Board 128 10th Avenue SW PO Box 43105 Olympia, WA 98504-3105 workforce@wtb.wa.gov http://www.wtb.wa.gov/PCS_Complaints.asp (instructions)</p>
<p>West Virginia</p>	<p>West Virginia Higher Education Policy Commission 1018 Kanawha Blvd E., Ste 700 Charleston, WV 25301-2800</p> <p>West Virginia Office of the Attorney General Consumer Protection Division PO Box 1789, Charleston, WV 25326-1789 https://www.wvhepc.org/resources/Complaint_Process.pdf</p>	<p>Community and Technical College System of West Virginia 1018 Kanawha Blvd. E., Ste. 700 Charleston, WV 25301</p> <p>West Virginia Office of the Attorney General Consumer Protection Division PO Box 1789, Charleston, WV 25326-1789</p>

Wisconsin	<p align="center">Wisconsin Educational Approval Board 201 W. Washington Avenue, 3rd Floor, PO Box 8696, Madison, WI 53708 eabmail@eab.wisconsin.gov http://eab.state.wi.us/resources/complaint.asp</p>
Wyoming	<p align="center">Wyoming Department of Education 2300 Capitol Avenue, Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050 http://edu.wyoming.gov/sf-docs/private-schools/student-complaint-process.docx</p> <p align="center">Attorney General's Office 123 Capitol Building, 200 W. 24th Street Cheyenne, WY 82002</p>
Puerto Rico	<p align="center">Puerto Rico Council on Higher Education PO Box 1900 , San Juan, PR 00910-1900</p> <p align="center">Puerto Rico Department of Justice PO Box 9020192, San Juan, PR 00902-0192</p>
Guam	<p align="center">Not yet developed</p>
Virgin Islands	<p align="center">Government of the United States Virgin Islands Department of Education, Office of the Commissioner 1834 Kongens Gade St. Thomas, V.I. 00802</p>